

Current issue date: Expiry date: Certificate identity number: 22 September 2023 23 March 2025 10552324 Original approval(s): ISO/IEC 27001 - 15 December 2010 ISO 9001 - 24 March 2010 ISO/IEC 20000-1 - 28 March 2011 ISO 22301 - 10 October 2014

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Certificate of Approval

This is to certify that the Management System of:

Commscare Group Limited

Cheshire Business Park, 8 Cheshire Avenue, Lostock Gralam, Northwich, CW9 7UA, United Kingdom

has been approved by LRQA to the following standards:

ISO/IEC 27001:2013, ISO 9001:2015, ISO/IEC 20000-1:2018, ISO 22301:2019

Approval number(s): ISO/IEC 27001 - 00002750, ISO 9001 - 00002749, ISO/IEC 20000-1 - 00002748, ISO 22301 - 0008761

This certificate is valid only in association with the certificate schedule bearing the same number on which the locations applicable to this approval are listed.

The scope of this approval is applicable to:

The sales and provision of IT professional, managed and support services through channel partners as defined in the service catalogue. The systems that support the delivery of these operations services, as performed from UK Offices and also by remote workers. Statement of Applicability version 3.

Regional Director, United Kingdom and Americas (UKAM)

Issued by: LRQA Limited

Marta Escudero

UKAS MANAGEMENT SYSTEMS

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Issued by: LRQA Limited, 1 Trinity Park, Bickenhill Lane, Birmingham B37 7ES, United Kingdom



Certificate identity number: 10552324

Certificate Schedule

Location **Activities**

Cheshire Business Park, 8 Cheshire Avenue, Lostock Gralam, Northwich, CW9 7UA, United Kingdom

ISO/IEC 27001:2013

The sales and provision of IT professional, managed and support services through channel partners as defined in the service catalogue. The systems that support the delivery of these operations services. Statement of Applicability version 3.

ISO 9001:2015

The sales and provision of IT professional, managed and support services through channel partners as defined in the service catalogue. The systems that support the delivery of these operations services.

ISO/IEC 20000-1:2018

The sales and provision of IT professional, managed and support services through channel partners as defined in the service catalogue. The systems that support the delivery of these operations services.

ISO 22301:2019

The sales and provision of IT professional, managed and support services through channel partners as defined in the service catalogue. The systems that support the delivery of these operations services.

Tsarigradsko Shosse blvd., 115, ETC Building D, fl. 2 1794 Sofia, Bulgaria

ISO/IEC 27001:2013

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Certificate Schedule

Activities Location

ISO 9001:2015

The sales and provision of IT professional, managed and support services through channel partners as defined in the service catalogue. The systems that support the delivery of these operations services, as performed from UK Offices and also by remote workers.

ISO/IEC 20000-1:2018

The sales and provision of IT professional, managed and support services through channel partners as defined in the service catalogue. The systems that support the delivery of these operations services, as performed from UK Offices and also by remote workers.

ISO 22301:2019

The sales and provision of IT professional, managed and support services through channel partners as defined in the service catalogue. The systems that support the delivery of these operations services, as performed from UK Offices and also by remote workers.



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